

## PRECISION HEATING & COOLING TUNE-UP

### COOLING & HEAT PUMPS

- Lubricate all moving parts, such as blower motor and condenser fan (if necessary)
- Check suction line temperature and pressure
- Check temperature drop between return and supply air
- Flush condensate drain to protect against overflow
- Clean indoor/outdoor condenser coil when accessible
- Check blower motor (and belt, if applicable)
- Check blower speed
- Inspect all controls for proper operation
- Check voltage and amperage in all motors
- Check for worn bearings in all motors
- Inspect operation and condition of compressor contacts
- Inspect, start and run capacitors and relay for bulges, rust, and leaks
- Inspect and tighten all wiring and connections

### HEATING

- Perform efficiency test
- Inspect and adjust burner and inspect heat exchanger
- Check thermostat operation
- Lubricate all motors, bearings, fans and circulator pumps (if necessary)
- Replace nozzle
- Inspect flue pipe
- Inspect and adjust operation of safety and controls
- Check blower motor (and belt, if applicable)
- Inspect and tighten all wiring and connections
- Inform customer of equipment condition
- Recommend necessary repairs
- Vacuum and clean smoke pipe
- Vacuum and clean heat exchanger
- Replace oil filter
- Replace pump strainer
- Inspect and adjust burner settings

### GAS FIREPLACE

- Vacuum heat exchanger and firebox
- Remove and inspect glass for cracks; inspect gasket
- Clean glass
- Remove and vacuum logs, inspect for broken logs
- Clean and inspect burner
- Inspect/clean burner orifice
- Inspect/clean thermocouple and thermopile
- Check mill voltage at valve for thermopile
- Test ignition and safety controls
- Check operation of convection blower (if applicable)
- Inspect/clean pilot orifice for proper flame pattern
- Check/adjust manifold pressure at valve

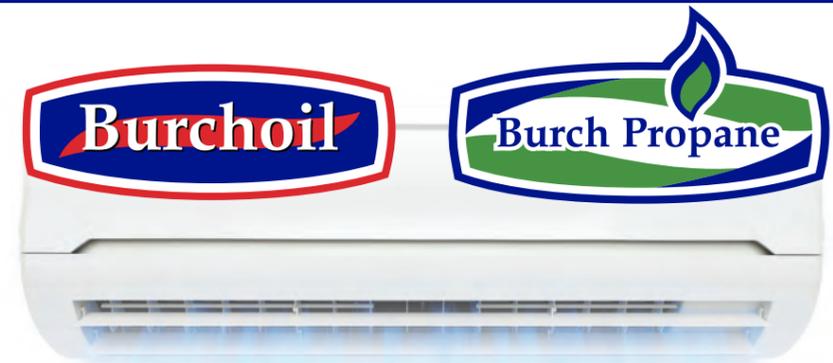
### WATER HEATER

- Annual Cleaning and Descaling  
(Descaling for tankless only)
- Remove and clean smoke pipe (if applicable)
- Inspect and replace filter
- Inspect and replace nozzle
- Inspect and replace strainer (oil)
- Clean and adjust burner
- Check and adjust gas pressure

## Loyalty Credit Program

Earn \$50 in loyalty credits for each year you have a qualifying service plan. You can accumulate up to \$500 loyalty credits to be used toward the purchase of the following equipment from Burch:

Complete Heating/AC	(use up to \$500 credits)	Gas/Oil water heater	(use up to \$200 credits)
A/C or Heat Pump	(use up to \$300 credits)	Oil/Propane tank	(use up to \$250 credits)
Gas/Oil Boiler	(use up to \$500 credits)	Humidifier	(use up to \$50 credits)



## Annual Service Plans

301-373-2131  
www.burchoil.com

# Keeping Families Comfortable

Since 1928

PEACE OF MIND AND  
PRIORITY SERVICE FOR  
YOUR HOME COMFORT  
SYSTEMS



301-373-2131  
24660 Three Notch Road Hollywood, MD 20636  
www.burchoil.com



HEATING  
& COOLING

HEAT  
PUMP

GAS  
FIREPLACE

WATER  
HEATER

## Heating Plans

### GOLD

#### GOLD HEATING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- No overtime charges
- 24/7 emergency service
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

**\$299.95**

(\$249.95 WITH ADDITIONAL GOLD)

(Must be on automatic delivery for Oil or Propane)

### PREMIER

#### PREMIER HEATING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- 24/7 emergency service (no heat)
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems

**\$249.95**

(\$199.95 PER ADDITIONAL UNIT)

Coverage for Oil, Propane, and NG furnaces, boilers, and stand-alone Water Heaters used for home heat

## Cooling Plans

### GOLD

#### GOLD COOLING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- Discounted after hour service rates
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

**\$249.95**

(\$199.95 WITH ADDITIONAL GOLD)

### PREMIER

#### PREMIER COOLING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems
- Mini spilt covers outdoor and one indoor head unit

**\$189.95**

(\$129.95 PER ADDITIONAL UNIT)  
(\$49 PER ADDITIONAL M/S HEAD UNIT)

## Heat Pump Plans

### GOLD

#### GOLD HEAT PUMP PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- No overtime charges (no heat)
- 24/7 emergency service (no heat)
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

**\$279.95**

(\$229.95 WITH ADDITIONAL GOLD)

### PREMIER

#### PREMIER HEAT PUMP PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- 24/7 emergency service
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems
- Mini spilt covers outdoor and one indoor head unit

**\$229.95**

(\$189.95 PER ADDITIONAL UNIT)  
(\$49 PER ADDITIONAL M/S HEAD UNIT)

## Water Heater

### PREMIER

#### PREMIER WATER HEATER PLAN INCLUDES:

- Annual Precision tune-up (Descaling for tankless only)
- 25% discount on parts and labor
- Loyalty Credits

**\$179.95**

(\$159.95 WITH ADDITIONAL GOLD)

(Covers Oil, Propane, and electric heaters used for hot water)

## Gas Fireplace

### PREMIER

#### PREMIER GAS/FIREPLACE PLAN INCLUDES:

- Annual cleaning and inspection
- 25% discount on parts and labor (during business hours)
- Loyalty Credits

**\$159.95**

(\$139.95 PER ADDITIONAL UNIT)

## INCLUDED PARTS & LABOR

### GOLD HEATING

#### CONTROLS

- Circulator relay
- Combination control
- Draft regulator
- Aquastat\* (\$50 allowance)
- Triple aquastat\* (\$100 allowance)

#### BURNER PARTS

- Burner blast tube
- Burner fan
- Burner motor
- Cad cell assembly
- Electrodes
- Ignition transformer
- Nozzle
- Filter strainer
- Burner pump
- Oil filter

#### WARM AIR SYSTEMS

- Air filter replacement (filters provided by customer)
- Blower bearings
- Blower belt
- Blower motor\* (up to \$125 allowance)
- Blower pulley
- Blower shaft
- Blower wheel
- Fan control
- Limit control

#### HOT WATER AND STEAM SYSTEMS

##### MAIN ZONE

- Automatic water feeder (manual)
- Baffle
- Bearing assembly
- Boiler gauge
- Boiler valves
- Circulator, complete\*
- Circulator impeller
- Circulator coupling
- Circulator motor\* (up to 1/8 hp)
- Circulator motor mounts
- Low water cutoff (manual)
- Pressure reducing valve
- Pressure and temperature gauge
- Purge valve
- Relief valve
- Tempering valve
- Zone valve, complete\*\*
- Zone valve motor
- Zone valve powerhead
- Zone valve relay
- Zone valve stem

#### PROPANE PARTS

- Main gas valve
- Pilot assembly
- Flame sensor
- Flame rollout switch
- Hot surface igniter
- Vacuum pressure switch

### GOLD COOLING & HEAT PUMP

- Air filters replaced (filters provided by customer)
- Blower motor\* (\$100 allowance)
- Blower motor drive pulley
- Blower shaft
- Blower wheel condensate pump
- Condenser fan blade
- Condenser fan motor \* (\$100 allowance)
- Defrost board
- Defrost sensor
- Electric contactor
- Fan center
- Fan relay
- High pressure switch
- Low pressure switch
- Standard thermostat
- Upgraded thermostat \* (\$100 allowance)
- Low voltage transformer
- Dual capacitor
- Outdoor T-stat
- Rain shield
- Reversing valve
- Running capacitor
- Starting capacitor
- Time delay control
- Thermostat sub-base

\* Cooling service provided between 7:00 am and 4:00 pm, Monday through Friday.

**(Emergency Weekend Service available)**

\* All circulator motors/parts are one per year

\*\* All zone valves are one per year

**ALL SERVICE PLANS ARE SUBJECT TO THE TERMS LISTED HEREIN AND THE EXTENDED LIST OF TERMS AND CONDITIONS WHICH ARE AVAILABLE ON OUR WEBSITE WWW.BURCHOIL.COM**

- Gold Heat pump and Gold Cooling plans cover systems up to 5 tons and Gold Heating plans cover Oil and Gas systems up to 200,000 BTU
- Service plans on mini spilt systems cover outdoor unit and one indoor head unit (additional head units \$49 each)

- Gold Cooling Plan after hour rates are equal to one half of overtime rates
- New Commercial service accounts are only eligible for Premier plans

## ANNUAL SERVICE PLANS Q&A

#### Q: WHY DO I NEED A SERVICE PLAN?

A: For peace of mind and priority service. By having a service plan in place, you can be sure your equipment will have an annual tune up and you will receive priority scheduling should you need service.

#### Q: WHY ARE TUNE-UPS IMPORTANT?

A: Having your home comfort systems serviced annually keeps your equipment running more efficiently and helps identify potential issues early, therefore reducing the number of breakdowns.

#### Q: WHICH PLAN IS BEST FOR ME?

A: We offer a gold and a premier plan for most systems. While the Gold plan has an extensive list of covered parts, both plans provide great discounts on parts/labor and come with priority service scheduling.

#### Q: HOW DO I GET STARTED?

A: Getting started is easy. Simply call us at 301-373-2131 or visit us at [www.burchoil.com](http://www.burchoil.com)