



3/31/2023

Annual Service Plans

301-373-2131
www.burchoil.com



Keeping Families Comfortable

Since 1928



PEACE OF MIND AND
PRIORITY SERVICE FOR
YOUR HOME COMFORT
SYSTEMS

HEATING
& COOLING

HEAT
PUMP

GAS
FIREPLACE

WATER
HEATER

Heating Plans

GOLD

GOLD HEATING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- No overtime charges
- 24/7 emergency service
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

\$349.95

(\$50 Discount on additional plans)
(Must be on automatic delivery for Oil or Propane)

Coverage for Oil, Propane, and
NG furnaces, boilers, and
stand-alone Water Heaters
used for home heat

PREMIER

PREMIER HEATING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- 24/7 emergency service (no heat)
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems

\$309.95

(\$50 Discount on additional plans)

Cooling Plans

GOLD

GOLD COOLING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- Discounted after hour service rates
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

\$299.95

(\$50 Discount on additional plans)

PREMIER

PREMIER COOLING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems
- Mini split covers outdoor and one indoor head unit

\$229.95

(\$50 Discount on additional plans)
(\$59 PER ADDITIONAL M/S HEAD UNIT)

Heat Pump Plans

GOLD

GOLD HEAT PUMP PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- No overtime charges (no heat)
- 24/7 emergency service (no heat)
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

\$339.95

(\$50 Discount on additional plans)

PREMIER

PREMIER HEAT PUMP PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- 24/7 emergency service
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems
- Mini split covers outdoor and one indoor head unit

\$289.95

(\$50 Discount on additional plans)
(\$59 PER ADDITIONAL M/S HEAD UNIT)

Propane Water Heater Electric/Oil Water Heaters

PREMIER

PREMIER WATER HEATER PLAN INCLUDES:

- Annual Precision tune-up (Descaling for tankless only)
- 25% discount on parts and labor
- Loyalty Credits

PROPANE CUSTOMER
\$269.95

NON-PROPANE CUSTOMER
\$319.95

PREMIER

PREMIER ELEC/OIL WATER HEATER PLAN INCLUDES:

- Annual Precision tune-up
- 25% discount on parts and labor
- Loyalty Credits

\$199.95

INCLUDED PARTS & LABOR

GOLD HEATING

CONTROLS

Circulator relay (up to \$100)
Combination control Boards (up to \$100)
Draft regulator
AquaStat* (up to \$50)
Triple aquastat* (up to \$100)

BURNER PARTS

Burner blast tube
Burner fan
Burner motor
Cad cell assembly
Electrodes
Ignition transformer
Nozzle
Filter strainer
Burner pump
Oil filter

WARM AIR SYSTEMS

Air filter replacement (filters provided by customer)
Blower bearings
Blower belt
Blower motor* (up to \$125)
Blower pulley
Blower shaft
Blower wheel
Fan control
Limit control

HOT WATER AND STEAM SYSTEMS

MAIN ZONE

Automatic water feeder (manual)
Baffle
Bearing assembly
Boiler gauge
Boiler valves
Circulator, complete*
Circulator impeller
Circulator coupling
Circulator motor* (up to 1/8 hp)
Circulator motor mounts
Low water cutoff (manual)
Pressure reducing valve
Pressure and temperature gauge
Purge valve
Relief valve (up to \$100)
Tempering valve (up to \$100)
Zone valve, complete**
Zone valve motor
Zone valve powerhead
Zone valve relay
Zone valve stem

PROPANE PARTS

Main gas valve
Pilot assembly
Flame sensor
Flame rollout switch
Hot surface igniter
Vacuum pressure switch

GOLD COOLING & HEAT PUMP

Air filters replaced (filters provided by customer)
Blower motor* (up to \$100)
Blower motor drive pulley
Blower shaft
Blower wheel condensate pump
Condenser fan blade
Condenser fan motor * (up to \$100)
Defrost board (up to \$100)
Defrost sensor
Electric contactor
Fan center
Fan relay
High pressure switch
Low pressure switch
Standard thermostat
Upgraded thermostat * (up to \$100)
Low voltage transformer
Dual capacitor
Outdoor T-stat
Rain shield
Reversing valve coil
Running capacitor
Starting capacitor
Time delay control
Thermostat sub-base

* All circulator motors/parts are one per year

** All zone valves are one per year

*** \$149 fee for reclaiming of Refrigerant

ALL SERVICE PLANS ARE SUBJECT TO TERMS AND CONDITIONS

- Gold Heat pump and Gold Cooling plans cover systems up to 5 tons and Gold Heating plans cover Oil and Gas systems up to 200,000 BTU
- Service plans on mini split systems cover outdoor unit and one indoor head unit (additional head units \$59 each)

- Gold Cooling Plan after hour rates are equal to one half of overtime rates
- New Commercial service accounts are only eligible for Premier plans

*** Service for Cooling, fireplace, and hot water is provided between 7:00 am and 4:00 pm, Monday through Friday.
(Emergency Service for cooling, fireplaces, and hot water (propane) is available after-hours for an additional fee)
Parts and Labor discounts still apply

Gas Fireplace

(Includes Propane fireplaces, log sets, other wall hanging propane heaters)

PREMIER

PREMIER GAS/FIREPLACE PLAN INCLUDES:

- Annual cleaning and inspection
- 25% discount on parts and labor
- Loyalty Credits

PROPANE CUSTOMER
\$259.95

NON-PROPANE CUSTOMER
\$284.95

ANNUAL SERVICE PLANS Q & A

Q: WHY DO I NEED A SERVICE PLAN?

A: For peace of mind and priority service. Having a service plan in place ensures you will receive priority scheduling should you need service.

Q: WHY ARE TUNE-UPS IMPORTANT?

A: Annual tune-ups help keep your equipment running more efficiently and can help prevent breakdowns with early detection of possible issues.

Q: WHICH PLAN IS BEST FOR ME?

A: All service plans provide discounts on parts, labor, and ensure you receive priority scheduling when you need service. Our customer service representatives will help you select the plan that is best for you.

Q: HOW DO I GET STARTED?

A: Getting started is easy. Simply call us at 301-373-2131 or visit us at www.burchoil.com

PRECISION HEATING & COOLING TUNE-UP

COOLING & HEAT PUMPS

- Lubricate all moving parts, such as blower motor and condenser fan (if necessary)
- Check suction line temperature and pressure
- Check temperature drop between return and supply air
- Flush condensate drain to protect against overflow
- Clean outdoor condenser coil when accessible
- Check blower motor (and belt, if applicable)
- Check blower speed
- Inspect all controls for proper operation
- Check voltage and amperage in all motors
- Check for worn bearings in all motors
- Inspect operation and condition of compressor contacts
- Inspect, start and run capacitors and relay for bulges, rust, and leaks
- Inspect and tighten all wiring and connections
- Inspect indoor evaporator coil - Inspection is included

**\$129 minimum fee if indoor evaporator coil requires cleaning

HEATING

- Perform efficiency test
- Inspect and adjust burner and inspect heat exchanger
- Check thermostat operation
- Lubricate all motors, bearings, fans and circulator pumps (if necessary)
- Replace nozzle
- Inspect flue pipe
- Inspect and adjust operation of safety and controls
- Check blower motor (and belt, if applicable)
- Inspect and tighten all wiring and connections
- Inform customer of equipment condition
- Recommend necessary repairs
- Vacuum and clean smoke pipe
- Vacuum and clean heat exchanger
- Replace oil filter
- Replace pump strainer
- Inspect and adjust burner settings

GAS FIREPLACE

- Vacuum heat exchanger and firebox
- Remove and inspect glass for cracks; inspect gasket
- Clean glass
- Remove and vacuum logs, inspect for broken logs
- Clean and inspect burner
- Inspect/clean burner orifice
- Inspect/clean thermocouple and thermopile
- Check millivoltage at thermopile
- Test ignition and safety controls
- Check operation of convection blower (if applicable)
- Inspect/clean pilot orifice for proper flame pattern
- Check/adjust manifold pressure at valve

WATER HEATER

- Annual Cleaning and Descaling
(Descaling for tankless only)
- Remove and clean smoke pipe (if applicable)
- Inspect and replace filter
- Inspect and replace nozzle
- Inspect and replace strainer (oil)
- Clean and adjust burner
- Check and adjust gas pressure

Loyalty Credit Program

Earn \$50 in loyalty credits for each year you have a qualifying service plan. You can accumulate up to \$500 loyalty credits to be used toward the purchase of the following equipment from Burch:

Complete Heating/AC	(use up to \$500 credits)	Gas/Oil water heater	(use up to \$200 credits)
A/C or Heat Pump	(use up to \$300 credits)	Oil/Propane tank	(use up to \$250 credits)
Gas/Oil Boiler	(use up to \$500 credits)	Humidifier	(use up to \$50 credits)



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