



# Annual Service Plans

301-373-2131  
www.burchoil.com



## Keeping Families Comfortable

Since 1928



PEACE OF MIND AND  
PRIORITY SERVICE FOR  
YOUR HOME COMFORT  
SYSTEMS

HEATING  
& COOLING

HEAT  
PUMP

GAS  
FIREPLACE

WATER  
HEATER

# Heating Plans

## GOLD

### GOLD HEATING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- No overtime charges
- 24/7 emergency service
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

**\$349.95**

(\$50 Discount on additional plans)  
(Must be on automatic delivery for Oil or Propane)

Coverage for Oil, Propane, and  
NG furnaces, boilers, and  
stand-alone Water Heaters  
used for home heat

## PREMIER

### PREMIER HEATING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- 24/7 emergency service (no heat)
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems

**\$309.95**

(\$50 Discount on additional plans)

# Cooling Plans

## GOLD

### GOLD COOLING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- Discounted after hour service rates
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

**\$299.95**

(\$50 Discount on additional plans)

## PREMIER

### PREMIER COOLING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems
- Mini split covers outdoor and one indoor head unit

**\$229.95**

(\$50 Discount on additional plans)  
(\$59 PER ADDITIONAL M/S HEAD UNIT)

# Heat Pump Plans

## GOLD

### GOLD HEAT PUMP PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- No overtime charges (no heat)
- 24/7 emergency service (no heat)
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

**\$339.95**

(\$50 Discount on additional plans)

## PREMIER

### PREMIER HEAT PUMP PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- 24/7 emergency service
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems
- Mini split covers outdoor and one indoor head unit

**\$289.95**

(\$50 Discount on additional plans)  
(\$59 PER ADDITIONAL M/S HEAD UNIT)

# Propane Water Heater Electric/Oil Water Heaters

## PREMIER

### PREMIER WATER HEATER PLAN INCLUDES:

- Annual Precision tune-up (Descaling for tankless only)
- 25% discount on parts and labor (during business hours)
- Loyalty Credits

PROPANE CUSTOMER  
**\$269.95**

NON-PROPANE CUSTOMER  
**\$319.95**

## PREMIER

### PREMIER ELEC/OIL WATER HEATER PLAN INCLUDES:

- Annual Precision tune-up
- 25% discount on parts and labor (during business hours)
- Loyalty Credits

**\$199.95**

# INCLUDED PARTS & LABOR

## GOLD HEATING

### CONTROLS

Circulator relay  
Combination control Boards (up to \$100)  
Draft regulator  
AquaStat\* (up to \$50)  
Triple aquastat\* (up to \$100)

### BURNER PARTS

Burner blast tube  
Burner fan  
Burner motor  
Cad cell assembly  
Electrodes  
Ignition transformer  
Nozzle  
Filter strainer  
Burner pump  
Oil filter

### WARM AIR SYSTEMS

Air filter replacement (filters provided by customer)  
Blower bearings  
Blower belt  
Blower motor\* (up to \$125)  
Blower pulley  
Blower shaft  
Blower wheel  
Fan control  
Limit control

### HOT WATER AND STEAM SYSTEMS

#### MAIN ZONE

Automatic water feeder (manual)  
Baffle  
Bearing assembly  
Boiler gauge  
Boiler valves  
Circulator, complete\*  
Circulator impeller  
Circulator coupling  
Circulator motor\* (up to 1/8 hp)  
Circulator motor mounts  
Low water cutoff (manual)  
Pressure reducing valve  
Pressure and temperature gauge  
Purge valve  
Relief valve (up to \$100)  
Tempering valve (up to \$100)  
Zone valve, complete\*\*  
Zone valve motor  
Zone valve powerhead  
Zone valve relay  
Zone valve stem

#### PROPANE PARTS

Main gas valve  
Pilot assembly  
Flame sensor  
Flame rollout switch  
Hot surface igniter  
Vacuum pressure switch

## GOLD COOLING & HEAT PUMP

Air filters replaced (filters provided by customer)  
Blower motor\* (up to \$100)  
Blower motor drive pulley  
Blower shaft  
Blower wheel condensate pump  
Condenser fan blade  
Condenser fan motor \* (up to \$100)  
Defrost board (up to \$100)  
Defrost sensor  
Electric contactor  
Fan center  
Fan relay  
High pressure switch  
Low pressure switch  
Standard thermostat  
Upgraded thermostat \* (up to \$100)  
Low voltage transformer  
Dual capacitor  
Outdoor T-stat  
Rain shield  
Reversing valve coil  
Running capacitor  
Starting capacitor  
Time delay control  
Thermostat sub-base

\* All circulator motors/parts are one per year

\*\* All zone valves are one per year

\*\*\* \$149 fee for reclaiming of Refrigerant

### ALL SERVICE PLANS ARE SUBJECT TO TERMS AND CONDITIONS

- Gold Heat pump and Gold Cooling plans cover systems up to 5 tons and Gold Heating plans cover Oil and Gas systems up to 200,000 BTU
- Service plans on mini split systems cover outdoor unit and one indoor head unit (additional head units \$49 each)

- Gold Cooling Plan after hour rates are equal to one half of overtime rates
- New Commercial service accounts are only eligible for Premier plans

\*\*\* Service for Cooling, fireplace, and hot water is provided between 7:00 am and 4:00 pm, Monday through Friday.  
(Emergency Service for cooling, fireplaces, and hot water (propane) is available after-hours for an additional fee)

Parts and Labor discounts still apply

## Gas Fireplace

(Includes Propane fireplaces, log sets, other propane heaters "Mr. Heater")

### PREMIER

#### PREMIER GAS/FIREPLACE PLAN INCLUDES:

- Annual cleaning and inspection
- 25% discount on parts and labor (during business hours)
- Loyalty Credits

PROPANE CUSTOMER  
**\$259.95**

NON-PROPANE CUSTOMER  
**\$284.95**

## ANNUAL SERVICE PLANS Q & A

### Q: WHY DO I NEED A SERVICE PLAN?

A: For peace of mind and priority service. Having a service plan in place ensures you will receive priority scheduling should you need service.

### Q: WHY ARE TUNE-UPS IMPORTANT?

A: Annual tune-ups help keep your equipment running more efficiently and can help prevent breakdowns with early detection of possible issues.

### Q: WHICH PLAN IS BEST FOR ME?

A: All service plans provide discounts on parts, labor, and ensure you receive priority scheduling when you need service. Our customer service representatives will help you select the plan that is best for you.

### Q: HOW DO I GET STARTED?

A: Getting started is easy. Simply call us at 301-373-2131 or visit us at [www.burchoil.com](http://www.burchoil.com)

# PRECISION HEATING & COOLING TUNE-UP

## COOLING & HEAT PUMPS

- Lubricate all moving parts, such as blower motor and condenser fan (if necessary)
- Check suction line temperature and pressure
- Check temperature drop between return and supply air
- Flush condensate drain to protect against overflow
- Clean outdoor condenser coil when accessible
- Check blower motor (and belt, if applicable)
- Check blower speed
- Inspect all controls for proper operation
- Check voltage and amperage in all motors
- Check for worn bearings in all motors
- Inspect operation and condition of compressor contacts
- Inspect, start and run capacitors and relay for bulges, rust, and leaks
- Inspect and tighten all wiring and connections
- Inspect indoor evaporator coil - Inspection is included
- \*\*\$129 fee if indoor evaporator coil requires cleaning

## HEATING

- Perform efficiency test
- Inspect and adjust burner and inspect heat exchanger
- Check thermostat operation
- Lubricate all motors, bearings, fans and circulator pumps (if necessary)
- Replace nozzle
- Inspect flue pipe
- Inspect and adjust operation of safety and controls
- Check blower motor (and belt, if applicable)
- Inspect and tighten all wiring and connections
- Inform customer of equipment condition
- Recommend necessary repairs
- Vacuum and clean smoke pipe
- Vacuum and clean heat exchanger
- Replace oil filter
- Replace pump strainer
- Inspect and adjust burner settings

## GAS FIREPLACE

- Vacuum heat exchanger and firebox
- Remove and inspect glass for cracks; inspect gasket
- Clean glass
- Remove and vacuum logs, inspect for broken logs
- Clean and inspect burner
- Inspect/clean burner orifice
- Inspect/clean thermocouple and thermopile
- Check mill voltage at valve for thermopile
- Test ignition and safety controls
- Check operation of convection blower (if applicable)
- Inspect/clean pilot orifice for proper flame pattern
- Check/adjust manifold pressure at valve

## WATER HEATER

- Annual Cleaning and Descaling  
(Descaling for tankless only)
- Remove and clean smoke pipe (if applicable)
- Inspect and replace filter
- Inspect and replace nozzle
- Inspect and replace strainer (oil)
- Clean and adjust burner
- Check and adjust gas pressure

## Loyalty Credit Program

Earn \$50 in loyalty credits for each year you have a qualifying service plan. You can accumulate up to \$500 loyalty credits to be used toward the purchase of the following equipment from Burch:

Complete Heating/AC	(use up to \$500 credits)	Gas/Oil water heater	(use up to \$200 credits)
A/C or Heat Pump	(use up to \$300 credits)	Oil/Propane tank	(use up to \$250 credits)
Gas/Oil Boiler	(use up to \$500 credits)	Humidifier	(use up to \$50 credits)



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